

WARRANTY



for roof tile

purchased on

(name, location, and company stamp)

for installation on the building

(address)

account number

customer

(Name and Surname)

40 YEAR WARRANTY

1. AD Polet IGK Novi Becej guarantees that the supplied roof tiles in the above mentioned period (40 years) will fulfill the quality criteria defined by the national standards SRPS EN 1304 I SRPS EN 1024, SRPS EN 538, SRPS EN 539-1, SRPS EN 539-2.

2. If the roof tile within the warranty period does not meet any of the criteria defined by the abovementioned standards substantially affecting its functionality, AD Polet IGK Novi Becej shall be obliged to replace all roof tiles in which deficiencies are found, related to the characteristics of the tiles from the warranty coverage.

3. Deficiencies relating to the following are excluded from the warranty:

- mechanical damages caused by force majeure (eg natural disasters)
- temporary changes in roof tile aesthetics that do not impair its functionality, whether caused by transportation, handling, or are the result of adverse weather conditions in the environment.
- inappropriate use of roof tiles

4. Customer undertakes to carry out the installation of roof tiles in accordance with the Regulations on technical standards for design and execution of finishing construction works, as well as in accordance with the manufacturer's instructions relating to the application of the product, which are contained in the manufacturer's data sheet prevailing at the time of making the roof.

5. Warranty period of 40 years shall apply only if the conditions under Items 2 and 4 are met.

6. The warranty period starts from the month and year of manufacture of roof tiles (month and year of manufacture are indicated by a permanent mark on the back of roof tile).

7. When making a complaint regarding the quality of roof tile, the customer shall:

- send the complaint to the manufacturer in a written form
- specify the type of roof tile, quantity, place of installation, reasons for complaint, date of purchase and type of damage.
- submit a bill for the goods purchased and a warranty card along with the complaint!

8. Warranty shall be valid for the following types of roof tiles: IDEAL, IDEAL+, GLINEX TREND, KLASIK+, BIBER ROOF TILE (natural and engobed).



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